

養和醫院 Hong Kong Sanatorium & Hospital

14 March 2015

Dr. KO Wing Man Secretary for Food and Health 18/F, East Wing, Central Government Offices 2 Tim Mei Avenue, Tamar Hong Kong

By Post

Dear Dr. KO,

Re: Regulation of Private Healthcare Facilities Consultation Document

We take the liberty of writing with reference to the two recent written submissions to you, from Dr. Anthony Lee, Chairman of the Hong Kong Private Hospitals Association and, in particular, with regard to the views on recommendation (D16) Provision of Quotation.

The experience derived from our daily dealings with patients of all types, we have been most careful not to use the word "quotation" when we are asked for information on possible total cost arising from a stay in our hospital. We use words such as "estimate" or "ranges" so that the recipients, while understanding the possible financial implications, will not construe that the information given is firm and binding.

We endorse the detailed explanations given by Dr. Lee on Provision of Quotation (D16) which reflect our experience and we fully support the views expressed that the approach of requiring private hospitals to quote the total hospital charge is impracticable.

Thank you very much for your kind attention.

Yours sincerely,

Dr. TSAO Yen Chow Chairman, Hospital Management Committee

TYC/KSH/slch



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